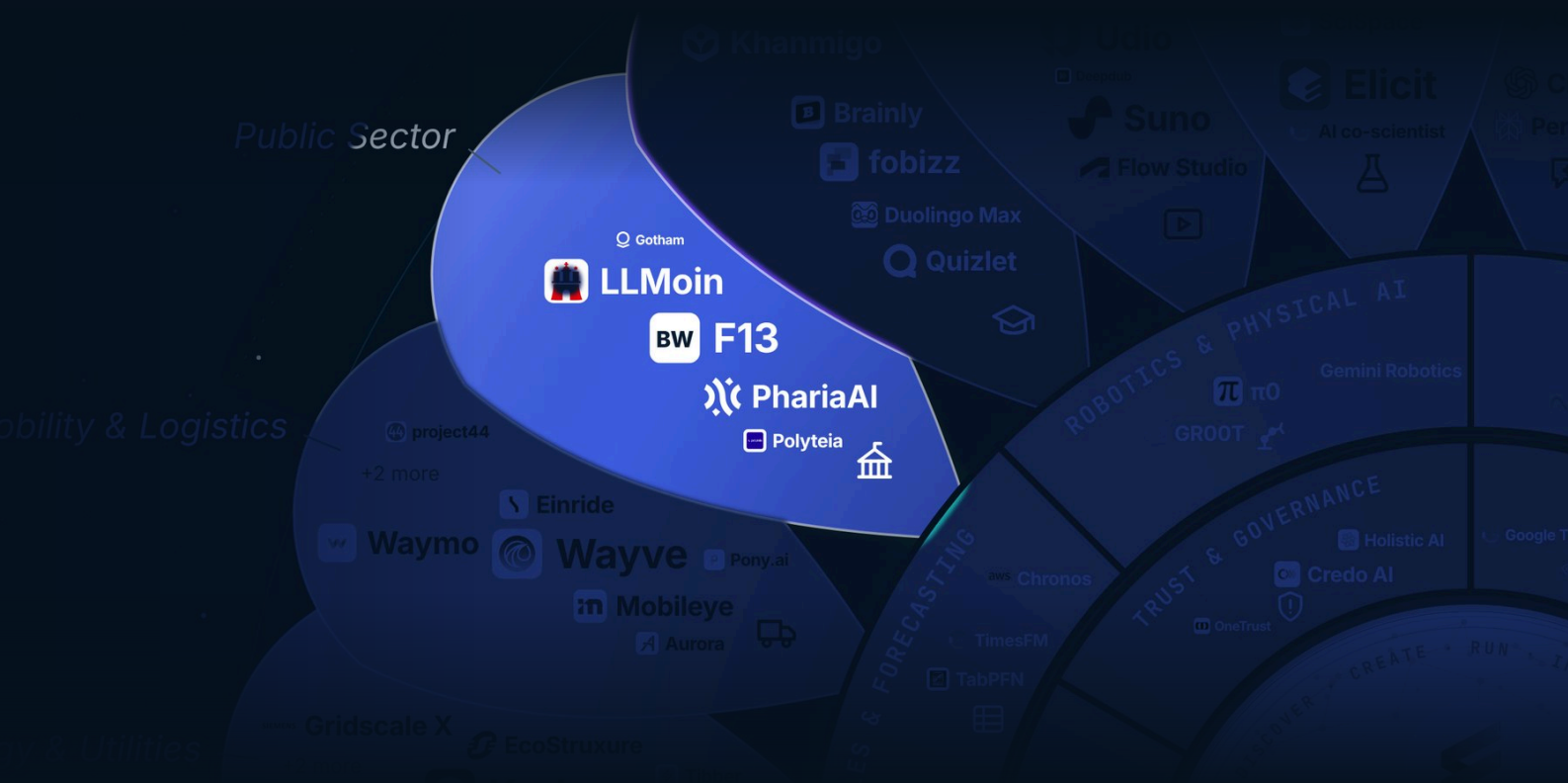
ETHORITY®
AI BUSINESS OPERATING SYSTEM

SECTOR BRIEF

GOOD AI PRISM · SECTOR BRIEF 2026/27 · PUBLIC SECTOR

# 3,611 AI use cases in US federal agencies.

Put AI to work for citizens and public services: where governments already serve, decide and protect with AI, and the rules.




**3,611**

AI use cases reported by US federal agencies for 2025, up from 1,757

OMB, APR 2026

**22**

AI offerings mapped in the Public Sector

GOOD AI PRISM, OCT 2026

**2 Dec 2027**

EU high-risk duties for AI in benefits, policing, migration and justice apply

EU AI ACT, AS AMENDED 2026

GLOBAL EDITION · EN · v1.1 · OCT 2026

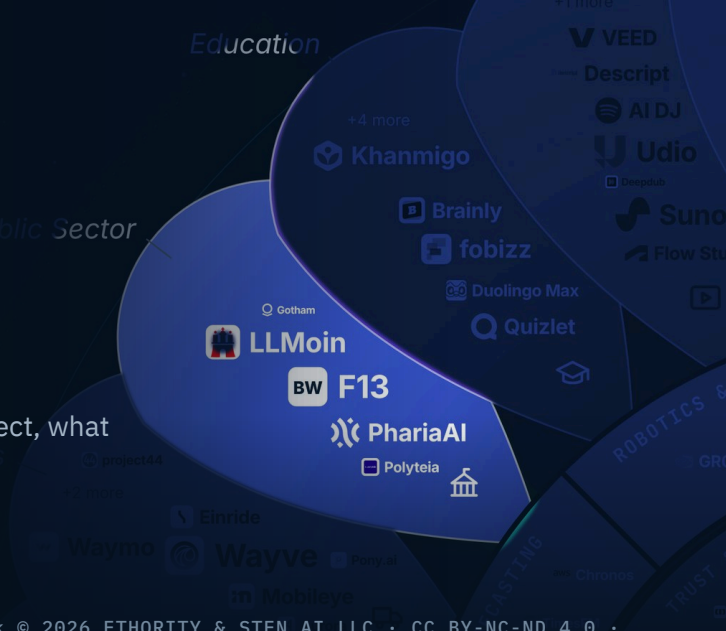
Created by Sten Franke with a people and governance lens by Severin L. Wilson

Good AI Prism artwork © 2026 ETHORITY & STEN.AI LLC · CC BY-NC-ND 4.0 · data and third-party marks not covered.

SECTOR BRIEF 2026/27 · GLOBAL EDITION

# In this brief.

Where AI already helps governments serve, decide and protect, what the market offers, and the rules by jurisdiction.




Good AI Prism v3.12 · Public Sector petal lit · Good AI Prism artwork © 2026 ETHORITY & STEN.AI LLC · CC BY-NC-ND 4.0 · data and third-party marks not covered.


| | | |
|---|---|---|
| 01 | Federal AI use cases doubled in a year. | 4 |
| 02 | AI arrives as a generation of public servants retires. | 8 |
| 03 | Benefits, policing and migration AI turns high-risk in 2027. | 12 |
| 04 | 22 AI offerings, from the front desk to the control room. | 18 |
| 05 | Treat AI as a capacity strategy. | 22 |
| At a glance | At a glance: six numbers on AI in government | 3 |
| ETHORITY | The problem, how ETHORITY helps, about ETHORITY | 28 |
| Method | Method and sources | 31 |
| Imprint | Imprint, licence and lineage | 33 |


ABOUT THIS BRIEF

Market figures come from the Good AI Prism 2026/27 study dataset: every entry is recorded with a dated source from the provider's own pages. Job groups are ETHORITY's classification. External figures name their source, population and date; populations differ between countries and are not combined. This brief is not legal advice.

AT A GLANCE

# Government is where AI meets public trust.

Administrations use AI to draft texts, answer citizens, analyse consultations and support case work. Every use touches public trust, and the uses that decide on benefits, policing, migration or justice are regulated as high-risk.

This brief applies the Good AI Prism Market Study 2026/27 to the public sector. It combines the study's market map of 22 AI offerings with current research on adoption, workforce and rules across major jurisdictions. Europe is ETHORITY's hub market and Germany its home and test market, so both get the closest look. The brief ends with the questions to settle before a pilot and with how ETHORITY helps.

**READ ON**

The Public Sector area in the online Good AI Prism, with every entry, its source and date, and public-sector offerings compared side by side.

**37%**

of 87 UK central government bodies had deployed AI; 70% were piloting or planning it

NAO, MAR 2024

**445**

of 3,611 US federal AI use cases are classed as high-impact

OMB INVENTORY 2025

**13%**

of German municipalities used AI or automated systems in 2024, up from 8%

DSTGB/IIT

**70%**

of Germans want AI used when their application is processed, up from 63%

BITKOM, OCT 2026

**570,000**

posts missing in Germany's public service; 1.4 million retirements within ten years

DBB

**40,000**

Hamburg civil servants have the AI assistant LLMoin; four more states adopt it

DEC 2025

01

# Federal AI use cases doubled in a year.

Governments move from pilots to scale. US federal agencies reported 3,611 AI use cases for 2025, twice the number of a year earlier; 858 of them use generative AI and 117 agentic AI. In the UK, 37% of central government bodies had deployed AI in 2024 and 70% were piloting or planning it.

Public Sector

IN THIS CHAPTER

FROM PILOTS TO · 6
GERMANY BUILDS SHARED, · 7




Good AI Prism v3.12 · Public Sector petal · spotlight · Good AI Prism artwork © 2026
ETHORITY & STEN.AI LLC · CC BY-NC-ND 4.0 · data and third-party marks not covered.

# 3,611

AI use cases reported by US federal agencies for 2025, up from 1,757 a year earlier

OMB, 2025 FEDERAL AGENCY AI USE CASE INVENTORY, STATUS 13 APR 2026

WHERE GOVERNMENT STANDS

# From pilots to shared platforms.

**445**

of 3,611 US federal AI use cases are classed as high-impact

OMB INVENTORY 2025

Governments move from pilots to scale. US federal agencies reported 3,611 AI use cases for 2025, twice the number of a year earlier; 858 of them use generative AI and 117 agentic AI (OMB). In the UK, 37% of central government bodies had deployed AI in 2024 and 70% were piloting or planning it (NAO). Estonia counts more than 130 AI projects across public institutions (OECD).

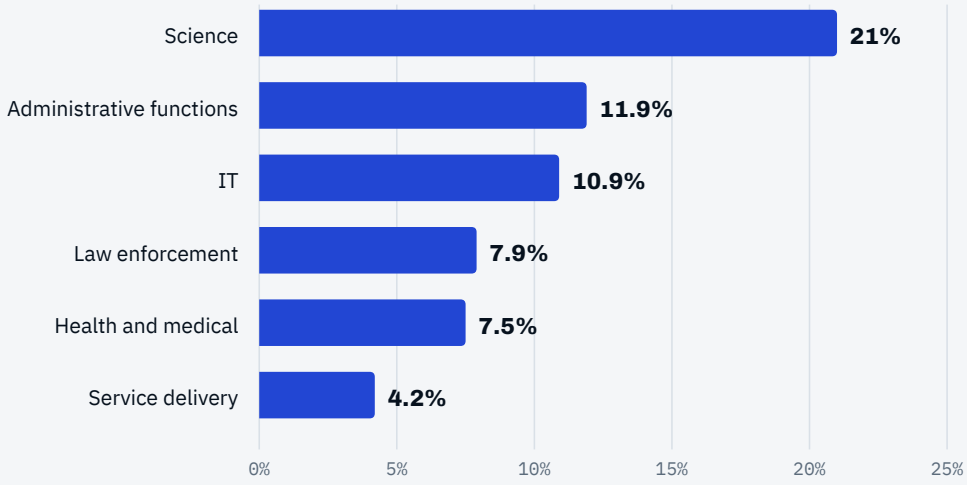
## 858 of the federal use cases use generative AI, and 117 agentic AI.

OMB, 2025 INVENTORY

EXHIBIT 1.1

### Science leads federal AI with 21% of use cases; service delivery has 4.2%.

Share of 3,611 reported AI use cases by topic area, 2025




Source · OMB, 2025 Federal Agency AI Use Case Inventory (raw data, status 13 Apr 2026); ETHORITY tally · 16.7% without topic

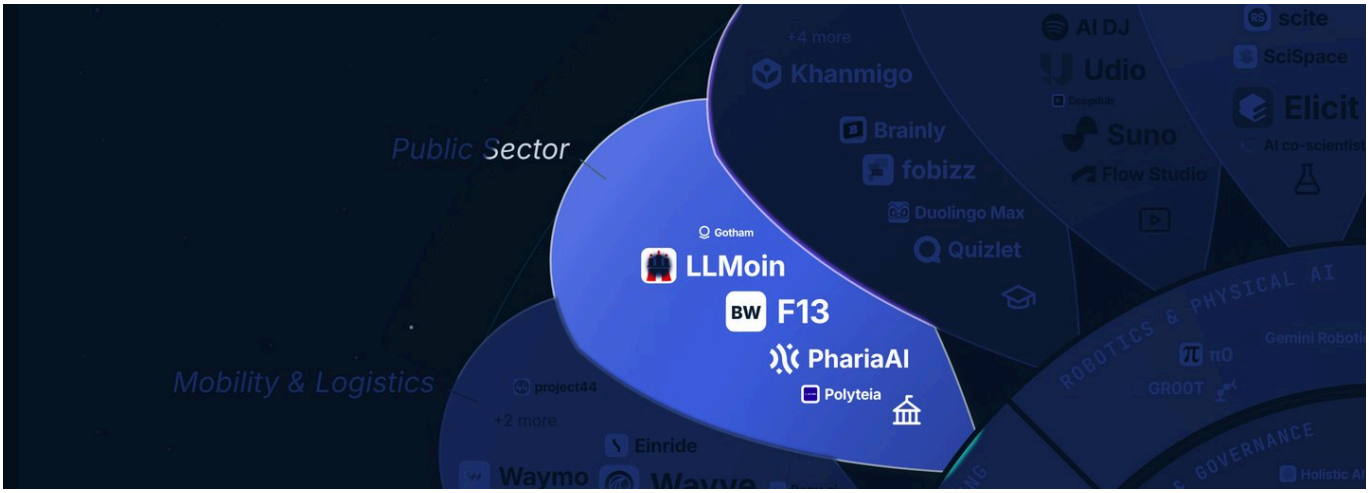
WHERE GOVERNMENT STANDS

# Germany builds shared, sovereign tools.

Germany builds shared, sovereign tools: Hamburg's assistant LLMoin reaches 40,000 staff and is adopted by four more states, Baden-Württemberg's F13 is open source, and the federal government commissioned a sovereign AI platform as part of the Deutschland-Stack (May 2026). Municipalities follow more slowly: 13% used AI in 2024 (DStGB/iit).

**HUB AND TEST MARKET**

Europe is ETHORITY's hub market and Germany its home and test market, so both get the closest look in this brief.




Good AI Prism v3.12 · Public Sector petal lit · wide band through the petal and its neighbours · Good AI Prism artwork © 2026 ETHORITY & STEN.AI LLC · CC BY-NC-ND 4.0 · data and third-party marks not covered.

02

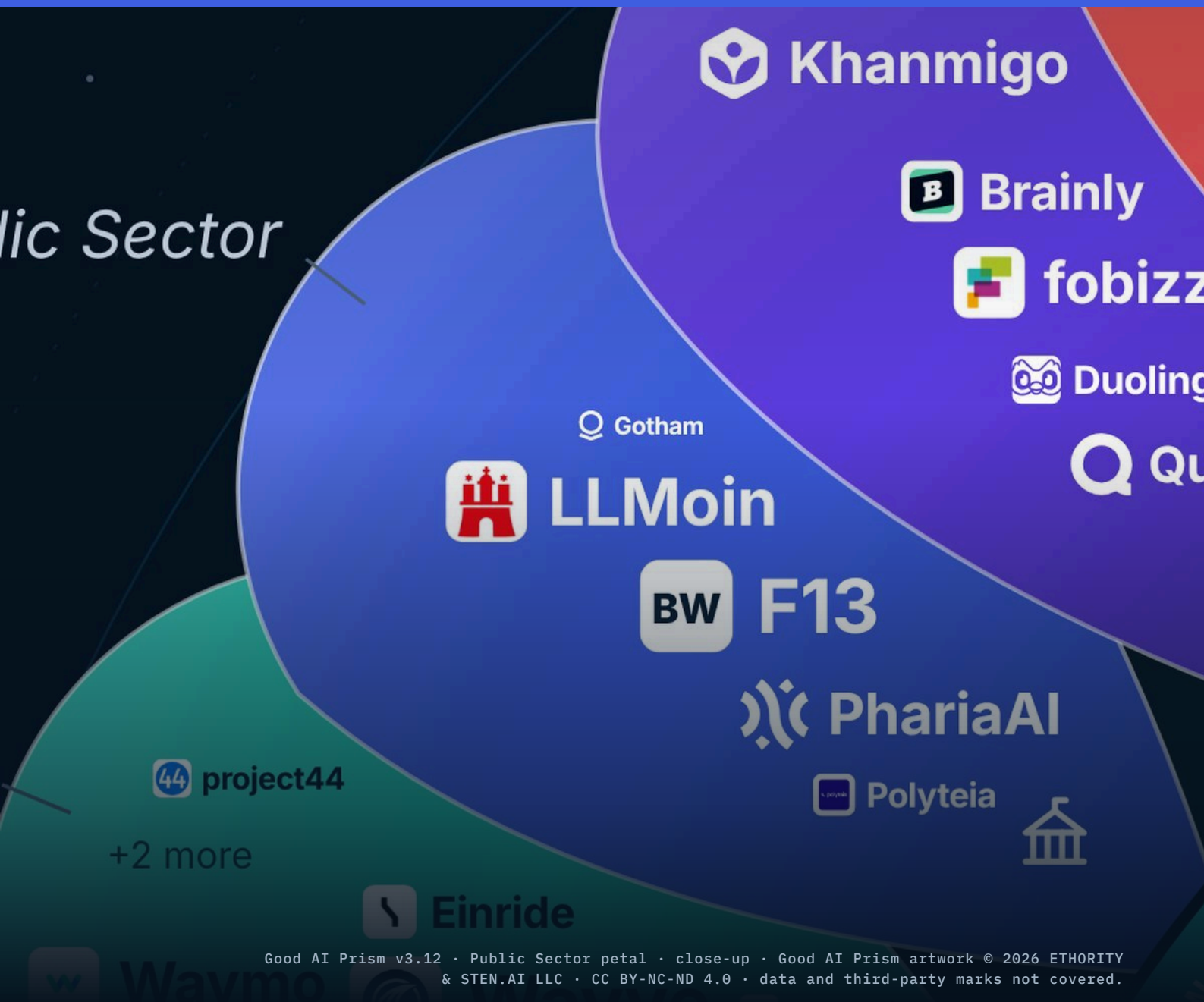
# AI arrives as a generation of public servants retires.

Germany’s public service employs about 5.5 million people, 12% of everyone in work. The civil servants’ federation counts 570,000 missing posts today and 1.4 million retirements within ten years. Citizens expect faster service: 74% of Germans say authorities take too long.

Public Sector

IN THIS CHAPTER

AI ARRIVES AS A GENERATION OF · 10
CITIZENS WANT AI TO HELP, · 11




Good AI Prism v3.12 · Public Sector petal · close-up · Good AI Prism artwork © 2026 ETHORITY & STEN.AI LLC · CC BY-NC-ND 4.0 · data and third-party marks not covered.

# 570,000

posts missing in Germany’s public service; 1.4 million retirements within ten years

DBB BEAMTENBUND UND TARIFUNION, JAN 2025

THE WORKFORCE SIDE

# AI arrives as a generation of public servants retires.

**5.5m**

people work in Germany's public service, 12% of all employed

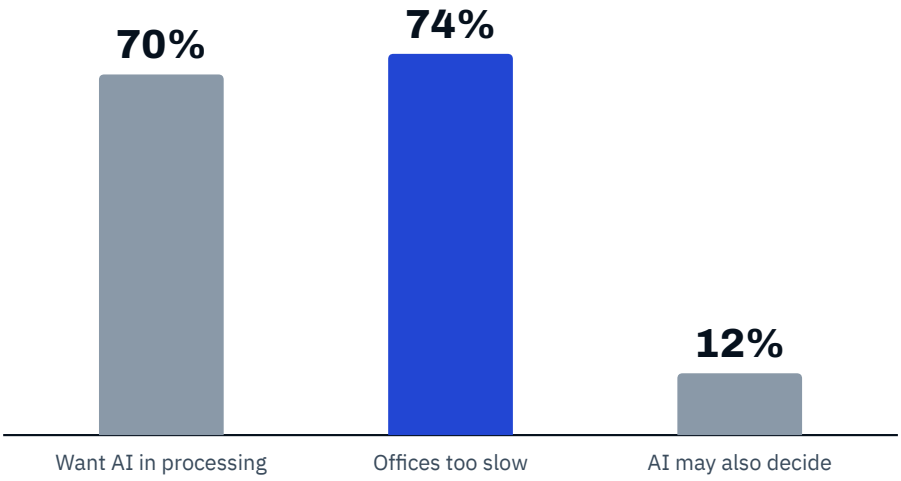
DESTATIS, JUN 2025

Germany's public service employs about 5.5 million people, 12% of everyone in work (Destatis). The civil servants' federation counts 570,000 missing posts today and 1.4 million retirements within ten years (dbb). 43% of municipalities report an acute need for staff, 61% of large cities (DStGB/iit).

EXHIBIT 2.1

## Citizens want AI support: 70% for processing, 12% for deciding alone.

Share of German citizens, 2026




Source · Bitkom, survey of 1,004 people, published 6 Oct 2026

THE WORKFORCE SIDE

# Citizens want AI to help, not to decide alone.

Citizens expect faster service: 74% of Germans say authorities take too long, and 70% want AI used when their application is processed, while only 12% want AI to decide alone (Bitkom, 2026). In the UK, one AI tool for analysing public consultations could save about 75,000 working days a year (DSIT).

**43%**

of German municipalities report an acute need for staff, 61% of large cities

DSTGB/IIT, 2024

## Only 12% want AI to decide alone.

BITKOM, OCT 2026 · 1,004 PEOPLE




Good AI Prism v3.12 · Public Sector petal lit · petal, data spectrum and technical DNA rings · Good AI Prism artwork © 2026 ETHORITY & STEN.AI LLC · CC BY-NC-ND 4.0 · data and third-party marks not covered.

# 03

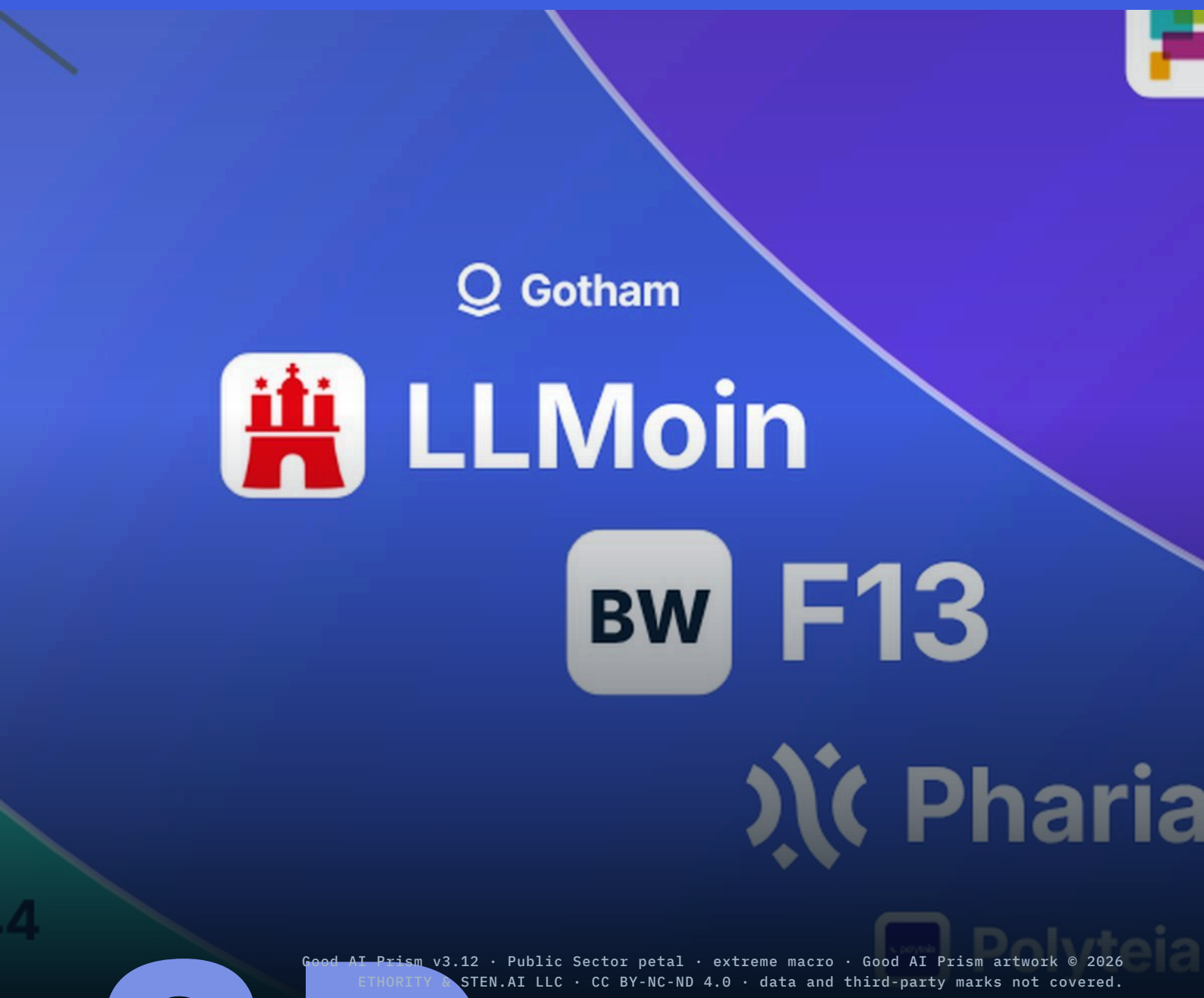
# Benefits, policing and migration AI turns high-risk in 2027.

ETHORITY reads the rules by jurisdiction. Europe is the hub market: the AI Act bans social scoring, restricts biometric identification and treats AI in benefits, policing, migration and justice as high-risk. Germany, the home and test market, adds federal guidelines, a transparency register and limits on fully automated decisions.

IN THIS CHAPTER

EUROPEAN UNION: · 14
GERMANY, THE HOME AND TEST MARKET, ADDS ITS · 15
RULES BY JURISDICTION: WHERE YOU GOVERN DECIDES WHICH RULES APPLY. · 16
RULES BY JURISDICTION: CANADA AND ASIA-PACIFIC ADD IMPACT ASSESSMENTS. · 17

Public Sector




Good AI Prism v3.12 · Public Sector petal · extreme macro · Good AI Prism artwork © 2026
ETHORITY & STEN.AI LLC · CC BY-NC-ND 4.0 · data and third-party marks not covered.

# 2 Dec 2027

high-risk duties apply to AI in public benefits, law enforcement, migration and justice; public deployers run a fundamental-rights impact assessment

REGULATION (EU) 2026/1744, DIGITAL OMNIBUS ON AI

THE RULES

# European Union: the hub market.

ETHORITY reads the rules by jurisdiction. Europe is the hub market: the AI Act bans social scoring, restricts biometric identification and treats AI in benefits, policing, migration and justice as high-risk, with an impact assessment for public deployers. Germany, the home and test market, adds federal guidelines, a transparency register and limits on fully automated decisions.

EXHIBIT 3.1

## High-risk duties for public AI apply from 2 Dec 2027, for legacy systems by 2030.

AI Act dates for public administrations (highlighted: Annex III high-risk)




Source · Regulation (EU) 2024/1689 as amended by Regulation (EU) 2026/1744

DATES

Dates as amended by the Digital Omnibus on AI, Regulation (EU) 2026/1744, in force since 27 July 2026.

| | |
|---|---|
| **2 Feb 2025 · In force** | Prohibitions apply, including social scoring and, with narrow exceptions, real-time remote biometric identification in public spaces; AI literacy measures. |
| **2 Aug 2026 · In force** | Transparency: people must be told when they interact with an AI system (Art. 50). |
| **2 Dec 2027 · Annex III** | High-risk: eligibility for public benefits and services (5a), law enforcement (6), migration, asylum and border control (7), justice and democratic processes (8). Public deployers run a fundamental-rights impact assessment (Art. 27). |
| **2 Aug 2030 · Legacy** | High-risk AI systems already used by public authorities must fully comply. |

THE RULES

# Germany, the home and test market, adds its own building blocks.

- Federal guideline on AI in the federal administration (Mar 2025): human oversight, no delegation of responsibility, disclosure and registration.
- MaKI, the federal marketplace and transparency register for AI, piloted for states and municipalities.
- Administrative Procedure Act §35a: a fully automated administrative act requires a legal basis and leaves no room for discretion.
- Sovereign federal AI platform commissioned from Deutsche Telekom and SAP as part of the Deutschland-Stack (May 2026).

**HUB AND TEST MARKET**

Europe is ETHORITY's hub market and Germany its home and test market, so both get the closest look in this brief.

## A fully automated administrative act requires a legal basis and leaves no room for discretion.

ADMINISTRATIVE PROCEDURE ACT, §35A VWVFG




Good AI Prism v3.12 · Public Sector petal lit · outer edge with the area label · Good AI Prism artwork © 2026 ETHORITY & STEN.AI LLC · CC BY-NC-ND 4.0 · data and third-party marks not covered.

RULES BY JURISDICTION

# Where you govern decides which rules apply.

Rules for AI in government combine AI law, administrative law and procurement. The EU regulates by risk; the UK and Australia by transparency and accountability; the US by agency policy. Status October 2026.

| JURISDICTION | INSTRUMENT | APPLIES | WHAT IT MEANS FOR THE PUBLIC SECTOR |
|---|---|---|---|
| **European Union** | AI Act as amended | Prohibitions since Feb 2025; Annex III from 2 Dec 2027 | Social scoring banned; benefits, policing, migration and justice high-risk; fundamental-rights impact assessment for public deployers. |
| **Germany** | Federal AI guideline; MaKI register; §35a VwVfG; Deutschland-Stack | Since 2025; platform from 2026 | Human oversight and registration; fully automated acts only with a legal basis; shared sovereign platform. |
| **United Kingdom** | Algorithmic Transparency Recording Standard | Mandatory across departments; scope updated Sep 2026 | Records required for algorithmic tools in pilot or production. |
| **United States** | OMB M-25-21, M-25-22 and M-26-04; Texas TRAIGA | Since Apr 2025; Texas since Jan 2026 | Chief AI officers, AI strategies and risk practices for high-impact AI; neutrality terms for language models; Texas requires disclosure of AI in government. |

RULES BY JURISDICTION · CONTINUED

# Canada and Asia-Pacific add impact assessments.

| JURISDICTION | INSTRUMENT | APPLIES | WHAT IT MEANS FOR THE PUBLIC SECTOR |
|---|---|---|---|
| **Canada** | Directive on Automated Decision-Making | In force; AI strategy 2025–27 | Algorithmic impact assessment required for automated administrative decisions. |
| **Japan** | Government guideline on procuring and using generative AI | Since May 2025 | Government-wide use of generative AI with risk management. |
| **South Korea** | AI Basic Act | Since 22 Jan 2026 | High-impact AI duties: risk management, human oversight and notice. |
| **Australia** | Policy for the responsible use of AI in government | Since 15 Dec 2025 | Use-case register, accountable owner, mandatory impact assessment and staff training. |

Sources: statutes, government guidance and law-firm briefings (EU, BMDS, IT-Planungsrat, GDS, OMB, Treasury Board of Canada, Digital Agency Japan, DTA Australia). Status October 2026. Not legal advice.




Good AI Prism v3.12 · Public Sector petal lit · outer arc of the industries and functions · Good AI Prism artwork
© 2026 ETHORITY & STEN.AI LLC · CC BY-NC-ND 4.0 · data and third-party marks not covered.

04

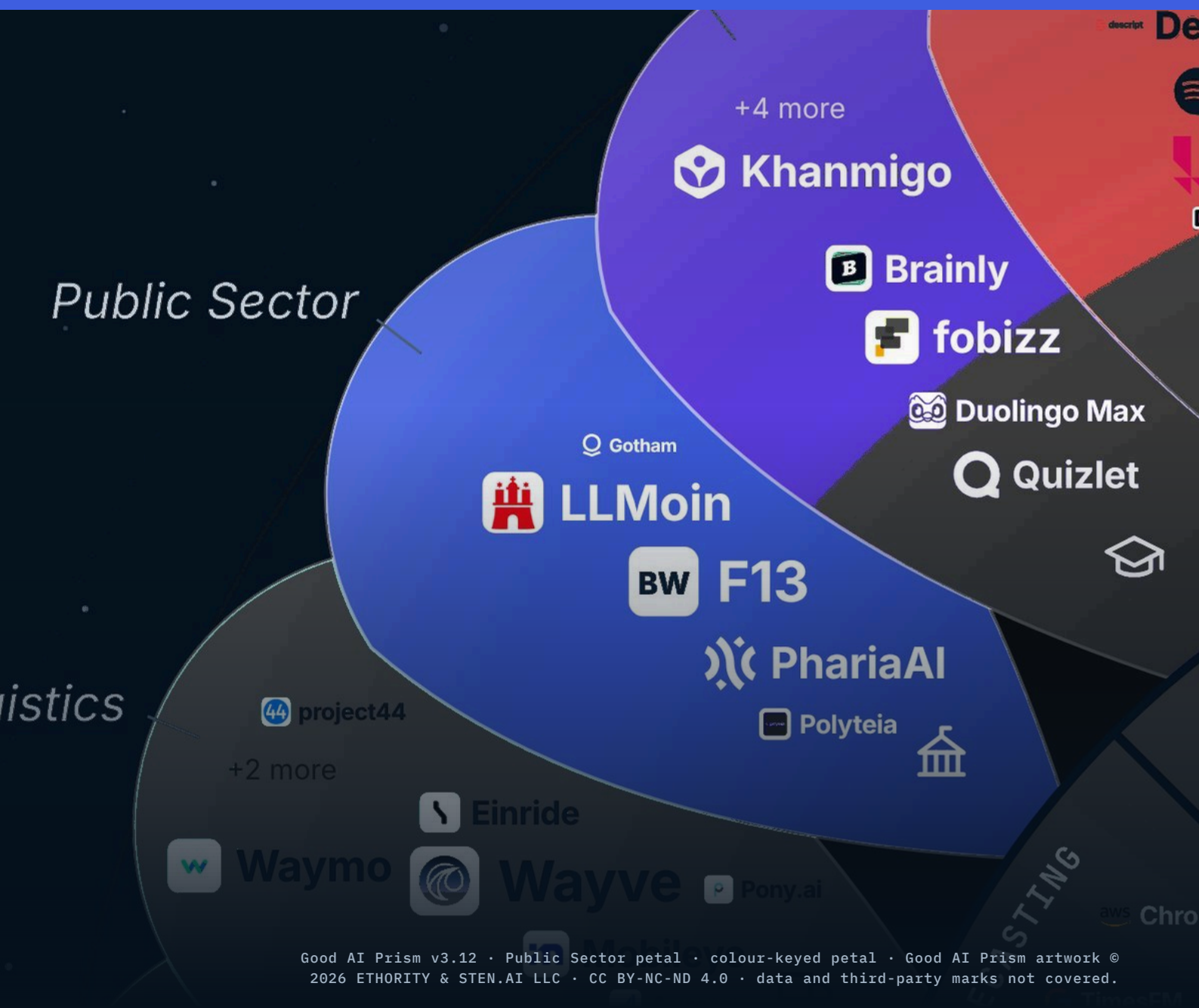
# 22 AI offerings, from the front desk to the control room.

The Good AI Prism 2026/27 places 22 offerings in the Public Sector. Seven serve citizens through chat, phone and participation. Five are administrative assistants and sovereign AI platforms, four support police and emergency services, four are data and decision platforms, and two handle documents and procurement.

IN THIS CHAPTER

22 AI OFFERINGS FOR GOVERNMENT, FROM THE FRONT DESK TO · 20
THE PUBLIC SECTOR AREA IN THE · 21

Public Sector




Good AI Prism v3.12 · Public Sector petal · colour-keyed petal · Good AI Prism artwork © 2026 ETHORITY & STEN.AI LLC · CC BY-NC-ND 4.0 · data and third-party marks not covered.

# 7

of the 22 mapped offerings serve citizens through chat, phone and participation

GOOD AI PRISM 2026/27 STUDY DATASET, OCT 2026

THE MARKET MAP

# 22 AI offerings for government, from the front desk to the control room.

The Good AI Prism 2026/27 places 22 offerings in the Public Sector. Seven serve citizens through chat, phone and participation. Five are administrative assistants and sovereign AI platforms, four support police and emergency services, four are data and decision platforms, and two handle documents and procurement.

EXHIBIT 4.1

## Citizen service leads the map: 7 of 22 offerings.

Number of offerings per job group; names alphabetical, not a ranking Logos as shown in the Good AI Prism v3.12 artwork.

**7** — **Citizen service & engagement**

Citibot · CivicPlus Agent · convaise Studio · fonio KI-Telefonassistent · Go Vocal · Government Experience Agent (Granicus) · Polimorphic AI

AI Act · Art. 50 disclosure; high-risk under Annex III 5(a) if it decides on access to benefits

**5** — **Administrative assistants & sovereign AI platforms**

Assistent.iQ (Bundesdruckerei) · F13 (Baden-Württemberg) · Fabasoft eGov-Suite · LLMoin (Hamburg) · PhariaAI (Aleph Alpha)

AI Act · AI literacy and Art. 50; high-risk only for listed decisions such as eligibility

**4** — **Public safety & emergency services**

Draft One (Axon) · Mark43 ReportAI · Motorola Solutions Assist · Prepared Assist (Axon)

AI Act · Annex III 6 for listed law-enforcement uses; Art. 5 bans apply

**4** — **Data, analytics & decision platforms**

Gotham (Palantir) · Palantir AIP · Polyteia · Tyler AI

AI Act · Depends on use; Annex III 6–8 when it supports policing, migration or justice decisions

**2** — **Documents & procurement**

GovRadar · Hyperscience

AI Act · Minimal risk for document processing; procurement law applies

Source · Good AI Prism 2026/27 study dataset · job groups: ETHORITY classification · The AI Act classifies uses, not products. Whether an offering is high-risk depends on its intended purpose and the decisions it supports.

THE MARKET MAP

# The Public Sector area in the Good AI Prism.

EXHIBIT 4.2

## North America hosts 12 of the 22 providers; Europe 10, seven of them in Germany.

Where the 22 providers are headquartered



**10**
Europe, of which 7 in Germany

**12**
North America

Source · Headquarters as of October 2026 from provider pages and public sources. Axon acquired Prepared (Oct 2025). Cohere and Aleph Alpha agreed to merge (Sep 2026, not yet closed). F13 and LLMoin are public tools of Baden-Württemberg and Hamburg.

The online Good AI Prism places each offering in its business area and shows the source and date behind every entry. The preview below shows the Public Sector area as it appears in October 2026.

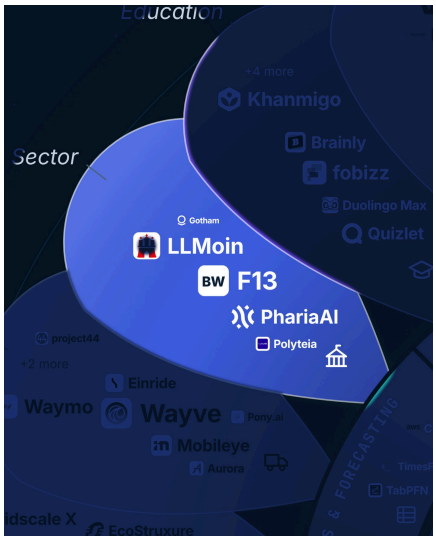
SCENARIO

### How to read an area

Select an area to see the offerings placed there, then open a profile to check the provider's own statement, its date and the decision facts recorded for it, such as pricing basis, data hosting and training on customer data where documented. Compare offerings side by side.

ONLINE VIEW

Entries with their source and date. This brief counts all 22 entries recorded for the edition.




Good AI Prism v3.12 · Public Sector petal lit · petal close-up with provider logos · Good AI Prism artwork © 2026 ETHORITY & STEN.AI LLC · CC BY-NC-ND 4.0 · data and third-party marks not covered.

05

# Treat AI as a capacity strategy.

Public administrations need AI to keep services running as staff retire. They can only use it if citizens trust it. 43% of German municipalities report an acute need for staff (DStGB/iit, 2024), and 74% of Germans say authorities take too long (Bitkom, 2026).

IN THIS CHAPTER

WHAT PUBLIC LEADERS NEED, AND WHAT TO · 24
PLAN THE PEOPLE SIDE · 25
A 90-DAY START FOR · 26
WHAT THE EVIDENCE ADDS · 27

Public Sector




Good AI Prism v3.12 · Public Sector petal · rotated macro · Good AI Prism artwork © 2026
ETHORITY & STEN.AI LLC · CC BY-NC-ND 4.0 · data and third-party marks not covered.

# 43%

of German municipalities report an acute need for staff, 61% of large cities

DSTGB/IIT, ZUKUNFTSRADAR DIGITALE KOMMUNE 2024

NEEDS AND DECISIONS

# What public leaders need, and what to ask before a pilot.

## What the evidence shows

**PEOPLE**

570,000 posts missing in Germany's public service; 1.4 million retirements within ten years (dbb).

**CITIZENS**

74% of Germans say authorities take too long; 85% want to see the status of their application online (Bitkom, 2026).

**WORKLOAD**

Analysing about 500 public consultations a year takes about 75,000 working days in UK government (DSIT).

**CAPACITY**

43% of German municipalities report an acute need for staff (DStGB/iit, 2024).

## Seven questions before AI touches a citizen's case

1. Does it decide or prepare decisions on benefits, policing, migration or justice? Then it is high-risk in the EU from Dec 2027.
2. Is a fully automated decision legally allowed, or must a person decide?
3. Have we run the fundamental-rights impact assessment required of public deployers?
4. Is the use recorded in a transparency register, such as MaKI or the UK standard?
5. Where is the model hosted, can we exit, and does it meet our sovereignty criteria?
6. Do citizens know when they deal with AI, and how can they appeal?
7. Which measures decide scaling: processing time, backlog, error rate and citizen satisfaction?

WORKFORCE PLAN

# Plan the people side with the technology.

**When agendas change quickly, the people side breaks first: half-adopted tools, skills that lag the system, employees who were not involved, and decisions no one owns. Plan adoption, training, employee participation and accountable oversight as part of every staged commitment, not after it.**

SEVERIN L. WILSON, WORKFORCE LENS IN THE GOOD AI PRISM MARKET STUDY 2026/27

## Workforce annex to the pilot charter

| | |
|---|---|
| **Affected roles** | Which case-work, service and back-office roles the pilot touches, and how many people |
| **Baseline workload** | Processing times, backlogs and error rates today, measured before the pilot |
| **Skills needed** | Operating, reviewing and challenging the system; training plan and owner |
| **Staff involvement** | Staff council and representatives from the start |
| **Oversight owner** | The named official accountable for decisions that affect citizens |
| **Escalation and appeal** | How staff and citizens can challenge an output, and the response time |
| **Capacity plan** | Where returned time goes: complex cases, citizen contact, backlog or training; who decides |
| **Measured quality** | Error rate, appeals, complaints and audit findings, tracked with the outcome measure |

BEST PRACTICE

### Saved time is not realised value.

Count it when returned time has demonstrably gone into faster, better service for citizens.

NEXT STEPS

# A 90-day start for public administrations.

## 01

### Inventory

List every AI use, including tools staff bring themselves, and record it in a transparency register.

## 02

### Classify

Separate assistance from decisions; mark uses in benefits, policing, migration and justice as high-risk.

## 03

### Involve

Bring in the staff council, data protection and legal teams early.

## 04

### Enable

Document AI literacy measures and name accountable officials for each use.

## 05

### Pilot

Run one service or drafting use on a sovereign platform with a baseline and the workforce annex.

## 06

### Decide

Scale only on measured processing time, quality, appeals and citizen satisfaction.

ETHORITY RECOMMENDATION

ETHORITY recommendation, derived from the rules and evidence in this brief.




Good AI Prism v3.12 · Public Sector petal lit · petal and inner rings, wide · Good AI Prism artwork © 2026 ETHORITY & STEN.AI LLC · CC BY-NC-ND 4.0 · data and third-party marks not covered.

CONCLUSIONS

# What the evidence adds up to.

Public administrations need AI to keep services running as staff retire. They can only use it if citizens trust it. Five conclusions for decisions now.

## 1 Treat AI as a capacity strategy

EVIDENCE 570,000 posts missing and 1.4 million retirements ahead in Germany; 43% of municipalities report acute staff needs.

WHAT TO DO Plan AI where it returns the most time to case work and citizen contact.

SEE · THE WORKFORCE SIDE

## 2 Separate assistance from decisions

EVIDENCE Benefits, policing, migration and justice uses become high-risk in Dec 2027; fully automated acts need a legal basis.

WHAT TO DO Keep a named official accountable for every decision; let AI prepare, not decide.

SEE · THE RULES

## 3 Build once, share widely

EVIDENCE LLMoin reaches 40,000 staff and four more states; F13 is open source; a federal platform is being built.

WHAT TO DO Reuse shared, sovereign platforms before buying new tools.

SEE · WHERE GOVERNMENT STANDS

## 4 Make AI visible

EVIDENCE The UK makes transparency records mandatory; Germany runs the MaKI register; only 12% of citizens want AI to decide alone.

WHAT TO DO Register every use and tell citizens when AI is involved.

SEE · RULES BY JURISDICTION

## 5 Measure what citizens feel

EVIDENCE 74% of Germans say authorities take too long.

WHAT TO DO Count processing time, backlog, appeals and satisfaction before and after.

SEE · NEEDS AND DECISIONS

THE PROBLEM

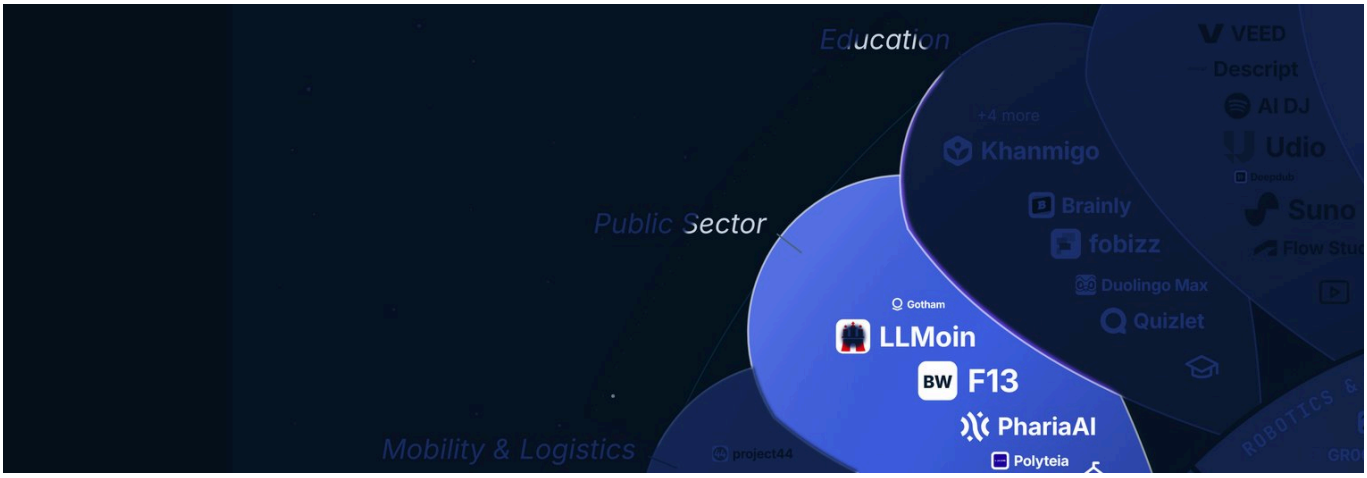
# Government is not short of AI ideas. It is short of capacity and decisions that hold.

Administrations must serve more people with fewer staff, keep citizens' trust and stay within administrative, data and AI law.

| THE PROBLEM | WHAT WE SEE IN THE EVIDENCE | WHAT IT COSTS |
|---|---|---|
| **Too few people** | Retirements outpace recruitment in almost every administration. | Backlogs and longer waits. |
| **Fragmented tools** | Each authority buys or builds its own assistant. | Duplicated cost, weak scale. |
| **Legal limits on automation** | AI Act, administrative procedure law and data protection set clear limits. | Stalled projects or unlawful decisions. |
| **Sovereignty and lock-in** | Hosting, model choice and exit terms decide long-term control. | Dependency on single vendors. |
| **Trust** | Citizens accept AI support but want people to decide. | Appeals and loss of legitimacy. |

## The question behind every project: what should improve, which options are credible, what evidence is missing, what implementation requires, and who owns the outcome?

ETHORITY




Good AI Prism v3.12 · Public Sector petal lit · outer arc of the industries and functions · Good AI Prism artwork
© 2026 ETHORITY & STEN.AI LLC · CC BY-NC-ND 4.0 · data and third-party marks not covered.

HOW ETHORITY HELPS

# From AI ambition to public services that work.

ETHORITY helps public bodies choose, govern and prove AI: from independent market evidence to decisions that can be defended in public and outcomes citizens notice.

**01**
### Discover
Find and qualify the opportunity: options, evidence, constraints and rules.

**02**
### Create
Design and build the solution with your data, systems and people.

**03**
### Run
Operate it responsibly, with owners, controls and support.

**04**
### Improve
Measure against the objective and adjust.

**05**
### Grow
Turn what was learned into new capability and value.

## Where a project can begin

### AI opportunity case
One use, such as citizen service, drafting or consultation analysis, assessed against evidence, cost and law, ending in a decision: pilot, redesign, expand or stop.

### Market and evidence review
Good AI Prism research profiles and comparisons of the 22 offerings, including sovereign platforms, for procurement-ready evidence.

### AI estate audit
An inventory of AI across the administration, including tools staff bring themselves, ready for a transparency register.

### Governance and AI Act readiness
Each use mapped to the AI Act, administrative law and data protection, with impact assessments where required.

### AI literacy for public servants
Role-based training for case workers, managers and IT, with named accountable officials.

### From pilot to operation
A pilot charter with baseline, threshold and stop conditions, then building and running the solution on ETHORITY's AI Business Operating System.

WHO WE WORK WITH

Federal, state and municipal administrations, public IT service providers, ministries, agencies and associations. Start with one question. Talk to us: sten@ethority.ai · severin@ethority.ai

ABOUT ETHORITY

# From understanding markets to building AI capability.

**2009**

the first Social Media Prisma, the start of ETHORITY's market maps

ETHORITY, 21 SEP 2009

**LINEAGE**

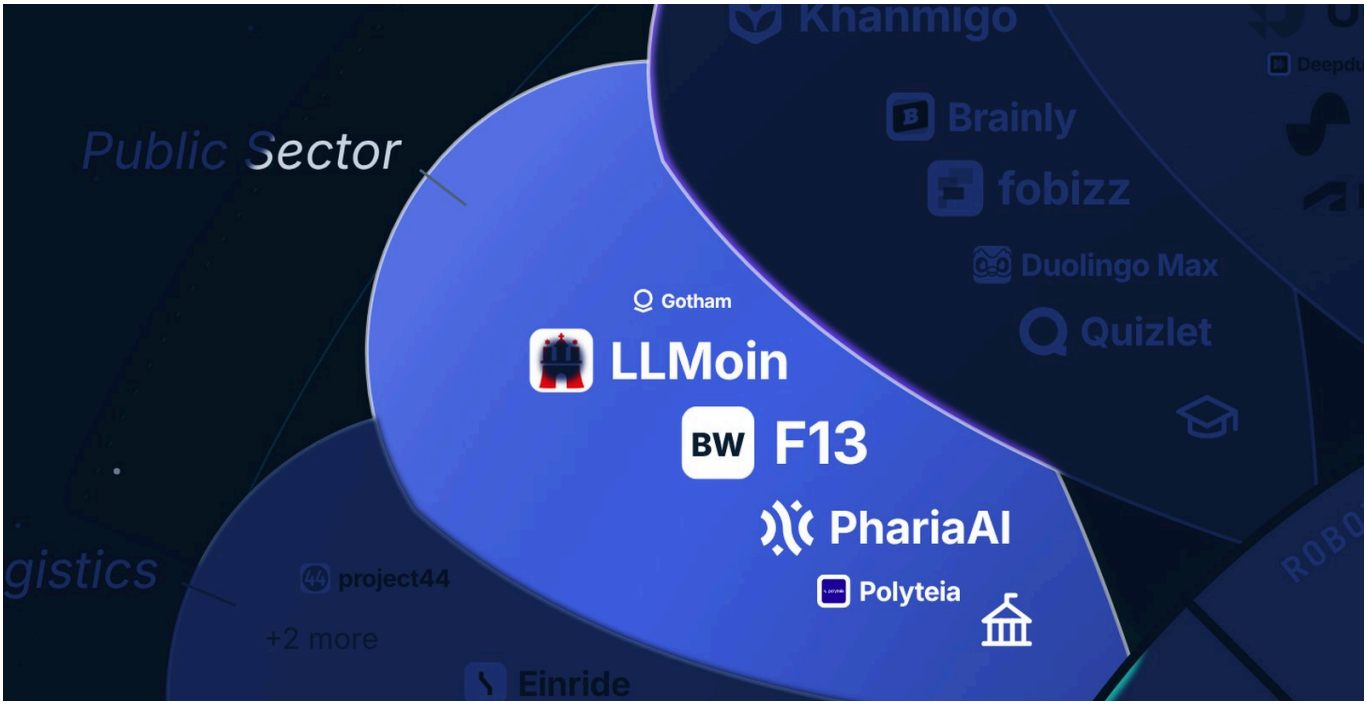
Good AI Prism by Sten Franke & ETHORITY® · since the first Social Media Prisma in 2009 · roots: ETHORITY.AI and STEN.AI

ETHORITY connects market intelligence, research and practical delivery to help organisations put AI to work. It is built as an AI1st organisation: humans and AI agents work on one AI Business Operating System, with the research, engineering and operations to build and run AI after the pilot. Its roots lie in the digital intelligence business Sten Franke founded in 2005, which combined monitoring, research and advisory work to help organisations understand changing markets.

The Good AI Prism is the entry point: research profiles, documented relationships and comparisons help users investigate their options. Advisory, governance and transformation work connect those options with an organisation's objectives, data, systems, people and operating conditions. More on ETHORITY, the company.

**SELECTED REFERENCES AND PARTNERS SINCE 2005**

Bosch · Bayer · BMW · Siemens · Mercedes-Benz · Coca-Cola · Deutsche Bank · T-Mobile · Telefónica o2 · DHL · EDEKA · AIDA Cruises. Selected historical references and partners from the group's market-intelligence and advisory heritage, in projects or through former group companies.




Good AI Prism v3.12 · Public Sector petal lit · provider logos in the petal · Good AI Prism artwork © 2026 ETHORITY & STEN.AI LLC · CC BY-NC-ND 4.0 · data and third-party marks not covered.

METHOD

# How this brief was built.

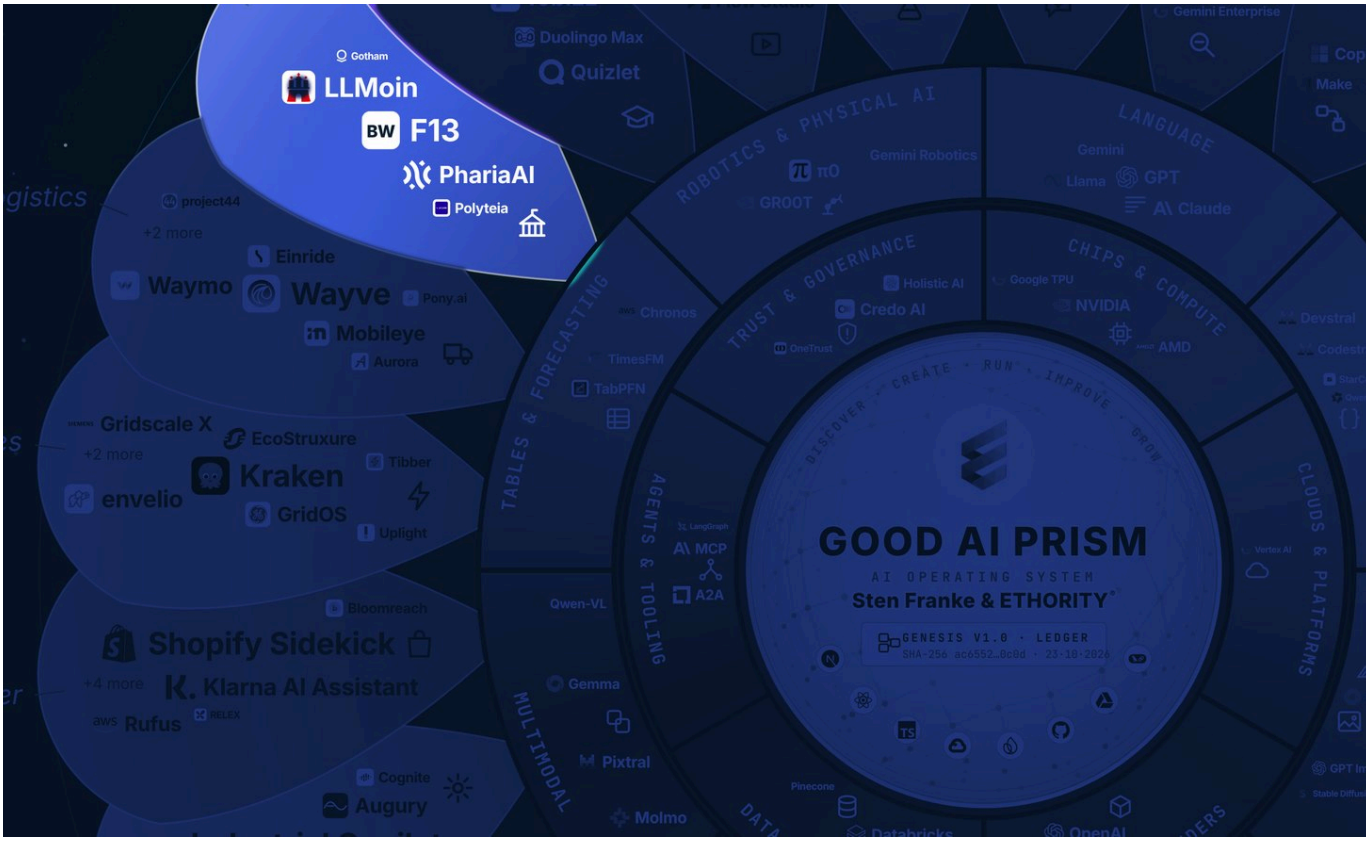
Market figures: Good AI Prism 2026/27 study dataset, Public Sector area, 22 entries, each with a dated source from the provider's own pages (October 2026). Job groups and AI Act relevance: ETHORITY classification by intended use. Exhibit 1 is ETHORITY's tally of the OMB raw inventory file. Jurisdictions: status October 2026. External figures as cited and not combined. Not legal advice.

**DATASET**

Good AI Prism 2026/27 study dataset, Public Sector area, October 2026: 22 entries.

**EXHIBITS**

Charts are drawn from the figures printed in this brief; each names its source under the chart.




Good AI Prism v3.12 · Public Sector petal lit · petal and the core of the wheel · Good AI Prism artwork © 2026 ETHORITY & STEN.AI LLC · CC BY-NC-ND 4.0 · data and third-party marks not covered.

SOURCES

# Main sources.


01 OMB, 2025 Federal Agency AI Use Case Inventory (status 13 Apr 2026); GAO-25-107653

02 National Audit Office, AI in government, 15 Mar 2024; DSIT, Humphrey Consult, 14 May 2025; GDS, ATRS

03 DStGB and iit, Zukunftsradar Digitale Kommune 2023 and 2024

04 Bitkom, survey on AI in public administration, 6 Oct 2026

05 Destatis, public service staff, 30 Jun 2025; dbb, 24 Jan 2025

06 Senatskanzlei Hamburg (LLMoin), 15 Dec 2025; State of Baden-Württemberg (F13); Deutsche Telekom, federal AI platform, 21 May 2026

07 BMDS, guideline on AI in the federal administration, 27 Mar 2025; IT-Planungsrat, MaKI 2025

08 UN DESA, E-Government Survey 2024; OECD, Governing with AI 2025

09 Regulation (EU) 2024/1689 (AI Act), Art. 5, 27, 50, Annex III; Regulation (EU) 2026/1744

10 OMB M-25-21, M-25-22, M-26-04; Australian DTA AI policy, Dec 2025; Japan Digital Agency guideline, May 2025

11 Good AI Prism Market Study 2026/27 and study dataset (ETHORITY, October 2026)


RULES BY JURISDICTION

Sources: statutes, government guidance and law-firm briefings (EU, BMDS, IT-Planungsrat, GDS, OMB, Treasury Board of Canada, Digital Agency Japan, DTA Australia). Status October 2026. Not legal advice.

IMPRINT

# Imprint, licence and lineage

GLOBAL EDITION · EN · v1.1 · OCT 2026


### PUBLICATION

Good AI Prism Sector Brief: Public Sector · 2026/27 · Global edition · English · version 1.1 · 25 Oct 2026.

### EDITION HISTORY

v1.0: 22 Oct 2026. v1.1: 25 Oct 2026, new editorial design, restructured finding-first; content and figures of v1.0. Earlier editions remain available.

### CREDIT

Created by Sten Franke with a people and governance lens by Severin L. Wilson.

### METHOD AND DATA

Good AI Prism 2026/27 study dataset, Public Sector area, status October 2026. External figures as cited; see Sources.

### CITE AS

ETHORITY (2026). Good AI Prism Sector Brief: Public Sector. Global edition, v1.1, October 2026. ethority.ai/research/publications/public-global-en

### PUBLISHER AND CONTACT

ETHORITY · San Francisco HQ · European operations: Hamburg, Germany · ethority.ai · sten@ethority.ai



### GOOD AI PRISM ARTWORK LICENCE

Good AI Prism artwork © 2026 ETHORITY & STEN.AI LLC, by Sten Franke & ETHORITY®. Licensed CC BY-NC-ND 4.0 (creativecommons.org/licenses/by-nc-nd/4.0).

ETHORITY additionally permits unchanged editorial and press use with credit. Commercial licences: ETHORITY.

Data, software and third-party logos and trademarks are not covered.

### TEXT AND EXHIBITS

© 2026 ETHORITY & STEN.AI LLC. Exhibits may be quoted with source attribution. The licence above applies to the Prism artwork only, not to this document as a whole.

### THIRD-PARTY MARKS

Provider names and logos shown in the Prism artwork and the market map remain the marks of their owners.

### ADVICE

This brief is not legal advice.


## Good AI Prism by Sten Franke & ETHORITY®

SINCE THE FIRST SOCIAL MEDIA PRISMA IN 2009 · ROOTS: ETHORITY.AI AND STEN.AI

ETHORITY®

AI BUSINESS OPERATING SYSTEM

FROM BUSINESS AMBITION TO AI THAT WORKS

# Put AI to work, with evidence.

ETHORITY helps organisations choose, govern and prove AI: from independent market evidence to decisions that can be defended and outcomes that can be measured.


**Sten Franke**
Founder, Principal Architect & Lead Creator
sten@ethority.ai
linkedin.com/in/stenfranke

**Severin L. Wilson**
Chief Business & Transformation Officer
severin@ethority.ai
linkedin.com/in/severinwilson



01 **Put AI to Work: The Good AI Prism Global Market Study 2026/27**
Global edition · EN and DE

02 **Put AI to Work: The Good AI Prism Market Study 2026/27**
Germany–US focus · EN and DE

03 **Good AI Prism sector briefs 2026/27** YOU ARE READING
HR & Workforce · Health & Life Sciences · Financial Services & Insurance · Public Sector · Education · Energy & Utilities · Mobility & Logistics · Global EN and DE

04 **Good AI Prism function brief 2026/27**
Finance & Accounting · Global EN and DE

05 **AI for Care in Ageing Societies**
Study 2026/27 · EN, DE, US and Global editions

06 **The Social Media Prisma 2009–2025**
Historic paper · EN and DE


ethority.ai/research/publications/public-global-en


GLOBAL EDITION · EN · v1.1 · OCT 2026



Good AI Prism artwork © 2026 ETHORITY & STEN.AI LLC · CC BY-NC-ND 4.0 · data and third-party marks not covered.
© 2026 ETHORITY & STEN.AI LLC · San Francisco HQ · European operations: Hamburg, Germany · ethority.ai